**Number of Patients & Visits**

In 2018, member health centers provided over 911,040 visits.
In 2018, over 203,113 unique patients received care with a member health center.

**Gender of Health Center Patients**

56% Female, 44% Male

**Age Range of Health Center Patients**

- Ages 0 - 17: 57,686 (28%)
- Ages 18 - 64: 113,519 (56%)
- Ages 65 +: 31,511 (16%)

**Federal Poverty Level (FPL)**

U.S. Federal Poverty guidelines used to determine financial eligibility for certain federal programs.

- Over 200%: 101,359
- 151-159%: 9,451
- 131-150%: 9,533
- 101-150%: 17,553
- 64-100%: 24,196
- 34-63%: 64,569
- 10%: 33,284
- 0-9%: 101,348
- Unknown: 34,928

**Quality Improvement (QI)**

Patients visiting the health center receive quality health care services with a focus on improved health outcomes and a better understanding of their role in self-care.

**2018 Quality Health Indicators**

- 75%: Of the 16 clinical measures tracked over the last 3 years, member health centers have seen improvement in 75% of the measures.
- 49%: Colorectal screening rates were above the state and national 2018 UDS averages.
- 24%: There was a 24% improvement over the last three years in the % of depression screenings and follow-up.
- 66%: The % of patients with controlled hypertension was above state and national 2016 UDS averages.

Continual measurement of quality metrics allows the Networks to ensure that system changes are making are leading to improvement in population health. Network members have also been able to maximize opportunities available through quality incentive programs and patient-centered medical home recognition.

**Type of Coverage**

Patients visiting the health center receive services regardless of ability to pay. Below is a breakdown of the coverage types for patients.

- Medicaid: 46%
- Private Insurance: 20%
- Medicare: 22%
- Uninsured: 12%

**Geography**

The HANC – NCCN member health centers have over 47 different access points locations throughout a 13 county region in Northern California, encompassing more than 34,978.48 sq miles.

**Economic Development**

In 2018, the HANC – NCCN member health centers provided quality health care, employment opportunities and job creation, and much needed resources for local businesses through supplies and services.

- $254,184,865: Health Center Annual Revenues
- 75%: Expenses Contributed To Payroll
- 2,543: Employed Persons Working At Member Locations
- 47: Health Center Access Points In The North State